

REQUEST FOR INFORMATION NOTICE

ST Electronics (Info-Software Systems) Pte Ltd (“**STEE-InfoSoft**”) (or as appropriate in the context, “**we**”, “**us**” or “**our**”) is part of the group of direct and indirect subsidiaries worldwide whose parent company is Singapore Technologies Engineering Ltd, referred to collectively as “**ST Engineering Group**”.

This Request for Information Notice describes how you can submit a request to us to request for information on what Personal Data of yours STEE-InfoSoft has and how STEE-InfoSoft has used and disclosed your Personal Data within the last one year before the date of your request. Observing the forms and steps described in this Notice will greatly facilitate and assist us in responding to your requests expediently.

Submitting a Request for Information

To submit a request for information on what Personal Data of yours STEE-InfoSoft has and how STEE-InfoSoft has used and shared your Personal Data within the last one year before the date of your request, please complete the form and send it to the Data Protection Officer by e-mail or post to:

E-mail address: dpo.elect@stengg.com
Mailing address: Data Protection Officer
Singapore Technologies Electronics Limited
24 Ang Mo Kio Street 65
Singapore 569061

If you are sending your feedback by post, please attention your correspondence to the “Data Protection Officer”.

STEE-InfoSoft may charge a reasonable fee to cover the administrative costs of responding to your request for information, such as any printing or postage costs and any costs that STEE-InfoSoft specifically incurs in order to retrieve the relevant information to respond to your requests. STEE-InfoSoft will inform you on the reasonable fee to be paid upon our receipt of your request for information. Please make payment of the reasonable fee by cheque made payable to “ST Electronics (Info-Software Systems) Pte Ltd” and send it to the above mailing address, attention to the Data Protection Officer. Please enclose a copy of your form with the cheque so that we will know that the cheque is payment for your request for information. Please note that cash is not an acceptable mode of payment of the administrative fee.

Once we receive payment of the administrative fee, we will respond to your request for information within 30 days from the date of our receipt of payment of the administrative fee. In certain circumstances, we may require more time to respond to your request for information. If this is so, we will contact you within 30 days from the date of our receipt of payment of the administrative fee and inform you of our estimated time of our response. If we require more information from you in order to respond to your request, we will contact you within 30 days from the date of our receipt of payment of the administrative fee to obtain the necessary information from you. STEE-InfoSoft will use our reasonable endeavours to respond to your request by the reasonably soonest time.

We will use our reasonable endeavours to respond to your request for information. However, there are some circumstances under which STEE-InfoSoft will not accede to your request for information. These circumstances are:¹

1. You have requested for opinion data that is kept solely for an evaluative purpose;
2. You have requested for documents related to a prosecution if all proceedings relating to the prosecution have not been completed;
3. You have requested for Personal Data which is subject to legal privilege;
4. You have requested for Personal Data the disclosure of which would reveal confidential commercial information that could harm the competitive position of STEE-InfoSoft and/or ST Engineering Group;
5. Your request relates to Personal Data that is collected, use or disclosed for the purposes of an investigation where the investigation and associated proceedings and appeals have not been completed;
6. In STEE-InfoSoft's discretion,
 - (a) Your request would unreasonably interfere with the operations of STEE-InfoSoft and/or ST Engineering Group because it is repetitious or systematic;
 - (b) the burden or expense of responding to your request would be unreasonable to STEE-InfoSoft and/or ST Engineering Group or disproportionate to your interests;
 - (c) your request is for information that does not exist or cannot be found;
 - (d) your request is for information that is trivial; or
 - (e) your request is otherwise frivolous or vexatious.

In the event that any of the above circumstances apply to your request for information, we will contact you within 30 days from the date of receipt of payment of the administrative fee and inform you of the reason for us not being able to respond to your request for information.

If you have any queries concerning our Request for Information Notice, please contact the relevant Data Protection Officer whose details are set out above.

¹ Fifth Schedule of Personal Data Protection Act 2012, copy available for viewing at Attorney-General Chambers' Singapore Statutes Online website at <http://statutes.agc.gov.sg> .

Form for Request for Information

ST Electronics (Info-Software Systems) Pte Ltd (“**STEE-InfoSoft**”) respects the protection of the Personal Data of individuals. STEE-InfoSoft appreciates that individuals are entitled under the Singapore Personal Data Protection Act 2012 to request for information on what Personal Data of yours STEE-InfoSoft has and how STEE-InfoSoft has used and disclosed your Personal Data within the last one year before the date of your request. If you wish to request for this information, please fill in this form and send it to the Data Protection Officer by e-mail or post to:

E-mail address: dpo.elect@stengg.com
Mailing address: Data Protection Officer
Singapore Technologies Electronics Limited
24 Ang Mo Kio Street 65
Singapore 569061

Observing the forms and steps described in this Notice will greatly facilitate and assist us in responding to your requests expediently. STEE-InfoSoft may charge a reasonable fee to cover the administrative costs of responding to your request for information, such as any printing or postage costs and any costs that STEE-InfoSoft specifically incurs in order to retrieve the relevant information to respond to your requests. STEE-InfoSoft will inform you on the reasonable fee to be paid upon our receipt of your request for information.

Once we receive payment of the administrative fee, we will respond to your request for information within 30 days from the date of our receipt of payment of the administrative fee. If we require more time to respond to your request for information, we will contact you within 30 days to inform you of our estimated time of our response. If we require more information from you in order to respond to your request, we will contact you within 30 days from the date of our receipt of payment of the administrative fee to obtain the necessary information from you. STEE-InfoSoft will use our reasonable endeavours to respond to your request by the reasonably soonest time.

Personal particulars

Name: _____

NRIC number/ FIN number/ Passport number: _____

Contact number: _____ (HP) _____ (Office)

Mailing address: _____

E-mail address: _____

Scope of request

Please indicate the scope of your request for information:

- I would like to know what Personal Data of mine, as described below, that STEE-InfoSoft has (Please specify clearly and in detail the Personal Data requested, including further information, if any, such as the particular incident or transaction in association with it, the circumstances under which the Personal Data was collected or held, etc., to facilitate our response to your request).

- I would like to know how STEE-InfoSoft has used and disclosed my Personal Data in the last one year before the date of my request.

To assist us in responding to your request, please let us have the following information:

Date around which or period within which the requested Personal Data was collected (if known):

The name of the STEE-InfoSoft staff member who collected the requested Personal Data (if known): _____

Please indicate your relationship with STEE-InfoSoft:

- I am an employee, representative, agent or officer of one of STEE-InfoSoft's vendors/ service providers/ business partners/ customers. My company is _____ (insert name of company).
- I previously applied for employment with STEE-InfoSoft in _____ (please specify year and month, if possible) / I was employed by STEE-InfoSoft from _____ (please specify time period of employment).
- Others: _____

Date of request:

Preferred mode of response

Please indicate your preferred mode of communication of our response to you:

- By registered mail/ordinary mail at my mailing address given above
- By email at my email address given above

Administrative fee

We will contact you through your preferred mode of communication as indicated above to inform you of the administrative fee that we will charge for responding to your request. The administrative fee is to cover the administrative costs of responding to your request for information, such as any printing or postage costs and any costs that STEE-InfoSoft specifically incurs in order to retrieve the relevant information to respond to your requests.

Please make payment of the administrative fee, within 14 days of our notification to you, by cheque made payable to "ST Electronics (Info-Software Systems) Pte Ltd" and send it to the above mailing address, attention to the "Data Protection Officer". Please enclose a copy of your form with the cheque so that we will know that the cheque is payment for your request for information. Please note that cash is not an acceptable mode of payment of the administrative fee.